



[Retainer Payments for Home and Community-Based Service Providers Impacted by Hurricane Helene](#)

FRIDAY, OCTOBER 25, 2024

For providers unable to provide services under an active, approved service plan due to the impacts of Hurricane Helene.

[Implementation of Provider Data Management/Centralized Verification Organization on Hold](#)

TUESDAY, OCTOBER 22, 2024

Providers will continue to use NCTracks for all enrollment activities until further notice.

[2023 CAHPS Survey Report Released](#)

TUESDAY, OCTOBER 22, 2024

This survey provides a national standard for assessing beneficiaries' health care experience.

[Influenza Vaccine and Reimbursement Guidelines for 2024-2025 for NC Medicaid](#)

TUESDAY, OCTOBER 15, 2024

This bulletin applies to both NC Medicaid Direct and NC Managed Care health plans.

[Hurricane Helene Policy Flexibilities to Support Providers and Members - Oct. 11, 2024](#)

FRIDAY, OCTOBER 11, 2024

This bulletin contains information on updated flexibilities being implemented by NC Medicaid due to the Hurricane Helene Public Health Emergency.

[Terminating Coverage of Some Definitive Drug Testing Codes](#)

THURSDAY, OCTOBER 10, 2024

Effective Dec. 1, 2024, some drug testing CPT codes will no longer be reimbursed in the outpatient setting.

[Behavioral Health Clinical Coverage Policy Updates](#)

THURSDAY, OCTOBER 10, 2024

Withdrawal Management Policies Promulgate

[Financial Support Available for Providers Impacted by Hurricane Helene](#)

WEDNESDAY, OCTOBER 09, 2024

NC Medicaid and the health plans are committed to supporting providers impacted by the devastating effects of Hurricane Helene.

[Reminder to Providers on Hurricane Helene Approved Waivers for North Carolina](#)

FRIDAY, OCTOBER 04, 2024

This is a reminder for providers related to the waivers the Centers for Medicare and Medicaid Services (CMS) approved for North Carolina.

[Submit Family Planning Medicaid Annual or Comprehensive Preventive Examinations as Soon as Possible](#)

THURSDAY, OCTOBER 03, 2024

Timely submissions help reduce claim denials and payment delays.



[NC Medicaid Managed Care Provider Update – October 3, 2024](#)

THURSDAY, OCTOBER 03, 2024

Includes information on the Provider Ombudsman, NC Medicaid Webinars, Newly Effective Changes to Service Location Management, and more.

[Federal Fiscal Year 2025 Hospice Core-Based Statistical Area Updates](#)

THURSDAY, OCTOBER 03, 2024

Updates based on the implementation of new Office of Management and Budget labor market delineations published August 6.

[Assessment Fee Adjustment for Skilled Nursing Facility Providers](#)

THURSDAY, OCTOBER 03, 2024

Effective Oct. 1, 2024, NC Medicaid decreased the provider assessment rates

[Assessment Fee Adjustment for Intermediate Care Facilities for Individuals with Intellectual Disabilities](#)

THURSDAY, OCTOBER 03, 2024

Effective Oct. 1, 2024, NC Medicaid decreased the Intermediate Care Facilities for Individuals with Intellectual Disabilities provider assessment

[Genetic Testing Policy Updates](#)

WEDNESDAY, OCTOBER 02, 2024

Effective Oct. 1, 2024, genetic testing policies have been revised.

[Update on NC Medicaid Temporary Flexibilities Due to Hurricane Helene – October 1, 2024](#)

TUESDAY, OCTOBER 01, 2024

This is an update to a bulletin published on Sept. 26, 2024, regarding flexibilities related to Hurricane Helene for NC Medicaid beneficiaries.