



[Guidance for Providers Experiencing Payment Issues](#)

WEDNESDAY, JULY 28, 2021

Actions providers should take to reduce claim denials and payment delays.

[NCDHHS Announces Medicaid Managed Care Regional Behavioral Health I/DD Tailored Plans](#)

MONDAY, JULY 26, 2021

DHHS announced the selection of seven organizations to serve as Behavioral Health and Intellectual/Developmental Disability Tailored Plans (Behavioral Health I/DD Tailored Plans).

[Legislation Gives Providers More Time to Connect to NC HealthConnex](#)

MONDAY, JULY 26, 2021

This bulletin provides important information regarding changes in the law concerning NC HealthConnex, the state-designated health information exchange.

[NC Medicaid Managed Care Quality Strategy Updated](#)

FRIDAY, JULY 23, 2021

The updated Quality Strategy now incorporates the quality activities of all managed care plans, including the Behavioral Health I/DD Tailored Plans, the Eastern Band of Cherokee Indians (EBCI) Tribal Option and Community Care of North Carolina.

[Expedited Hardship Advances for CDSA-Contracted Providers at Risk of Not Meeting Financial Obligations](#)

FRIDAY, JULY 23, 2021

While NC Medicaid works to resolve issues impeding the billing process for CDSA-Contracted Providers to NCTracks, providers who are at risk of not meeting financial obligations this month as a result of this delay may request a hardship advance to offset the business cost due to pending or denied claims.

[Electronic Visit Verification Payment Issues Identified](#)

THURSDAY, JULY 22, 2021

Effective June 1, 2021, all personal care services (PCS) claims that were subject to the electronic visit verification (EVV) mandate must include visit data information before the claim can process to adjudication in NCTracks.

[Durable Medical Equipment Coverage](#)

THURSDAY, JULY 22, 2021

Durable Medical Equipment (DME) is covered under NC Medicaid Managed Care for beneficiaries enrolled in a managed care plan and under NC Medicaid Direct for those beneficiaries who remain in NC Medicaid Direct.

[SPECIAL BULLETIN COVID-19 #174: Temporary Provider Rate Increases and Clinical Policy Changes Extended](#)

WEDNESDAY, JULY 21, 2021

NC Medicaid is extending COVID-19 temporary provider rate increases for all providers except hospitals through Sept. 30, 2021.



[SPECIAL BULLETIN COVID-19 #173: Sotrovimab for Intravenous Infusion HCPCS Code Q0247: Billing Guidelines](#)

WEDNESDAY, JULY 21, 2021

The U.S. Food and Drug Administration (FDA) has issued an Emergency Use Authorization (EUA) to permit the emergency use of the unapproved product sotrovimab monoclonal antibody (MAB) for the treatment of certain patients.

[Reminder: Health Equity Payment Survey - Deadline Extended](#)

TUESDAY, JULY 20, 2021

All Carolina Access Providers who received health equity payments are asked to take 5-10 minutes to complete a survey by Friday, July 30, 2021. The survey allows DHHS to monitor and evaluate how these payments were used.

[Quarterly HCPCS Code Update July 1, 2021](#)

TUESDAY, JULY 20, 2021

CMS has added new HCPCS codes (J Codes), deleted others and changed the description of some existing codes.

[Non-Emergency Transportation for NC Medicaid Managed Care](#)

TUESDAY, JULY 20, 2021

Prepaid Health Plans (PHPs) began providing non-emergency medical transportation (NEMT) and non-emergency ambulance transportation (NEAT) services for PHP members on July 1, 2021.

[New Prior Authorizations Required for Substance Use Disorder Prescriptions](#)

TUESDAY, JULY 20, 2021

Providers need to submit new prior authorizations for services subject to 42 Code of Federal Regulations (CFR) Part II

[Loncastuximab Tesirine-lpyl for Injection \(Zynlonta™\) HCPCS Code J9999: Billing Guidelines](#)

TUESDAY, JULY 20, 2021

Effective with date of service May 11, 2021, the Medicaid and NC Health Choice programs cover loncastuximab tesirine-lpyl for injection, for intravenous use (Zynlonta) for use in the Physician Administered Drug Program (PADP) when billed with HCPCS code J9999 - Not otherwise classified, antineoplastic drugs.

[Dostarlimab-gxly Injection \(Jemperli\) HCPCS Code J9999: Billing Guidelines](#)

TUESDAY, JULY 20, 2021

Effective with date of service May 17, 2021, the Medicaid and NC Health Choice programs cover dostarlimab-gxly injection, for intravenous use (Jemperli) for use in the Physician Administered Drug Program (PADP) when billed with HCPCS code J9999 - Not otherwise classified, antineoplastic drugs.

[Diphtheria and Tetanus Toxoids and Acellular Pertussis, Inactivated Poliovirus, Haemophilus b Conjugate and Hepatitis B Vaccine Suspension for Intramuscular Injection \(Vaxelis™\) HCPCS Code 90697: Billing Guidelines](#)

TUESDAY, JULY 20, 2021

Update on coverage of medications used in the Physician Administered Drug Program when billed with HCPCS code 90697.



[Amivantamab-vmjw Injection, for Intravenous Use \(Rybrevant™\) HCPCS Code J9999: Billing Guidelines](#)

TUESDAY, JULY 20, 2021

Effective with date of service June 9, 2021, the Medicaid and NC Health Choice programs cover amivantamab-vmjw injection, for intravenous use (Rybrevant) for use in the Physician Administered Drug Program (PADP) when billed with HCPCS code J9999 – Not otherwise classified antineoplastic drugs.

[Personal Care Services Beneficiary Managed Care Disenrollment Process and Updated Referral Form](#)

THURSDAY, JULY 15, 2021

Effective July 1, 2021, some Medicaid beneficiaries receiving Personal Care Services (PCS) transitioned from NC Medicaid Direct to receiving services through an NC Medicaid Managed Care health plan.

[Adding Billing, Rendering and Attending Provider Taxonomy to Professional and Institutional EDI Claims](#)

THURSDAY, JULY 15, 2021

Health plans have identified a common billing error of providers submitting professional and institutional EDI claims.

[Tailored Care Management Data Updates](#)

WEDNESDAY, JULY 14, 2021

Data system guidance and strategy Q&As are now available

[SPECIAL BULLETIN COVID-19 #172: Legislation Reinstates Previously Waived Requirements](#)

TUESDAY, JULY 13, 2021

Effective July 29, 2021, Session Law 2021-62 (NC Senate Bill 594), repeals portions of the 2020 COVID-19 Recovery Act that permitted the temporary lifting of certain enrollment requirements for providers enrolling in NC Medicaid during the global healthcare emergency.

[Dostarlimab-gxly Injection \(Jemperli\) HCPCS Code J9999: Billing Guidelines](#)

TUESDAY, JULY 13, 2021

Effective with date of service May 17, 2021, Medicaid and NC Health Choice cover dostarlimab-gxly injection.

[SPECIAL BULLETIN COVID-19 #171: COVID-19 Rate Increases Under NC Medicaid Managed Care](#)

FRIDAY, JULY 09, 2021

This Special Bulletin is being released to inform NC Medicaid providers of COVID-19 rate reimbursement that providers will receive from Prepaid Health Plans (PHPs) under NC Medicaid Managed Care.

[SPECIAL BULLETIN COVID-19 #170: Update on Vaccination Counseling Code Reimbursement](#)

FRIDAY, JULY 09, 2021

ADDENDUM to Special Bulletin #168: The addendum was updated to include information regarding guidance on billing and coding criteria, guidance for parents, counseling methods, reimbursement ranges and the time frame during which the code is valid.



[NC Medicaid Managed Care Provider Update](#)

FRIDAY, JULY 09, 2021

This Bulletin includes key milestone dates for NC Medicaid Managed Care, Provider Playbook updates, prior authorization updates, contracting reminders, information about health plan events, the provider ombudsman and upcoming AHEC events and webinars. It also includes information about the Provider and Health Plan Lookup Tool, PHP Quick Reference Guide and the NC Medicaid Help Center.

[Common Billing Error: Taxonomy Codes Missing, Incorrect or Inactive](#)

FRIDAY, JULY 09, 2021

This is a reminder to include taxonomy codes when submitting claims to PHPs, either by individual providers or through a trading partner.

[Clinical Coverage Policy for Breast and Ovarian Cancer Testing](#)

THURSDAY, JULY 08, 2021

A new clinical coverage policy, 1S-5 Genetic Testing for Susceptibility to Breast and Ovarian Cancer, became effective July 1.

[Reminder: Health Equity Payment Initiative Survey](#)

WEDNESDAY, JULY 07, 2021

Carolina Access Providers who received health equity payments are asked to complete this survey by July 16.

[Prepaid Health Plan Flexibility for Prior Authorizations During First 60 days after Managed Care Launch](#)

WEDNESDAY, JULY 07, 2021

Additional information on prior authorization is available.

[Updates to Clinical Coverage Policy 10B, Outpatient Specialized Therapies, Independent Practitioners](#)

TUESDAY, JULY 06, 2021

On July 1, 2021, an amended version of the policy was posted.

[NC Medicaid EHR Incentive Program Announcements](#)

TUESDAY, JULY 06, 2021

Four Months Left to Submit Program Year 2021 Attestations and the Security Risk Analysis.

[NC Medicaid Managed Care Launches July 1](#)

THURSDAY, JULY 01, 2021

The goal for Day One is that people get the care they need and providers get paid.

[Hospital Procedure Continuity at NC Medicaid Managed Care Launch](#)

THURSDAY, JULY 01, 2021

NC Medicaid wants to ensure that during the transition to NC Medicaid Managed Care that Medicaid beneficiaries receive the care they need as scheduled prior to July 1.