



SPECIAL BULLETIN COVID-19 #169: Temporary Provider Rate Increases and Clinical Policy Changes Extended

WEDNESDAY, JUNE 30, 2021

NC Medicaid is extending COVID-19 temporary provider rate increases for all providers except hospitals and clinical coverage policies through July 31, 2021.

Updates to Clinical Coverage Policy 10C, Outpatient Specialized Therapies, Local Education Agencies

TUESDAY, JUNE 29, 2021

An amended version of Clinical Coverage Policy 10C, Outpatient Specialized Therapies, Local Education Agencies is posted with an effective date of June 15, 2021.

Update Expiring Credentials to Avoid Claims Suspension

TUESDAY, JUNE 29, 2021

NCTracks continues sending notifications to update the identified provider's expiring credentials in order to avoid suspension and potential termination from NC Medicaid.

Nursing Facilities Supporting NC Medicaid Only Residents Enrolled in NC Medicaid Managed Care: Prior Authorizations

TUESDAY, JUNE 29, 2021

This bulletin provides guidance to nursing facilities serving NC Medicaid-only residents transitioning to managed care on July 1.

NC Medicaid Managed Care Provider Update – June 29, 2021

TUESDAY, JUNE 29, 2021

Frequently Asked Questions for NC Medicaid Managed Care

Children's Developmental Services Agency Providers Carved Out of Managed Care

TUESDAY, JUNE 29, 2021

The following services should continue to be billed through NCTracks.

Changes to Fingerprinting Requirements

TUESDAY, JUNE 29, 2021

Recent changes to federal regulations impact requirements for fingerprint-based background checks for some providers.

Electronic Visit Verification Updates

MONDAY, JUNE 28, 2021

Updates regarding the implementation of electronic visit verification (EVV) for managed care and NC Medicaid Direct, system updates, claim issues and resolution guide, July 9 outreach technical support webinar and a PCS services rate increase.

Electronic Visit Verification Implementation Extended for Waiver and LME-MCO-related Services

MONDAY, JUNE 28, 2021

NC Medicaid implementation of Electronic Visit Verification (EVV) for the Innovations Waiver, TBI Waiver and (b)(3) services administered by the LME-MCOs has been moved to Aug. 31, 2021.



[Health Equity Payment Initiative Survey](#)

THURSDAY, JUNE 24, 2021

All Carolina Access Providers who received health equity payments are asked to complete this survey.

[Expiring Credential Update Reminder – June 22](#)

TUESDAY, JUNE 22, 2021

Beginning June 26, 2021, claims will suspend for providers who received notice but failed to meet the deadline by which the update was required.

[SPECIAL BULLETIN COVID-19 #168: Vaccination Counseling Code Reimbursement](#)

MONDAY, JUNE 21, 2021

Effective June 22, 2021, CPT 99401: Preventative medicine counseling and/or risk factor reduction intervention (s) provided to an individual, up to 15 minutes has been added to counsel Medicaid beneficiaries regarding the benefits of receiving the COVID-19 vaccine.

[SPECIAL BULLETIN COVID-19 #167: NC Medicaid No Longer Accepting COVID-19 Response Facility Designation Requests](#)

MONDAY, JUNE 21, 2021

Due to diminished need, NC Medicaid will no longer accept new requests to serve as a Response Facility from nursing homes, effective Monday, June 21, 2021.

[Reminder - Input Needed for NC Medicaid's Home & Community Based Services Improvements](#)

FRIDAY, JUNE 18, 2021

NC Medicaid is seeking input on how North Carolina can most effectively allocate the funds.

[Attention: Providers of Well Child Exams - Clarification of Appropriate Diagnosis Codes](#)

FRIDAY, JUNE 18, 2021

Effective July 1, 2021, providers must use the most appropriate diagnosis code as the primary diagnosis for the well child exam.

[Reminder to Update Expiring Credentials in NCTracks – June 16, 2021](#)

WEDNESDAY, JUNE 16, 2021

NCTracks has continued sending reminder notices to providers advising of the requirement to update expiring credentials and keep them current.

[NC Medicaid Managed Care Provider Update – June 16, 2021](#)

WEDNESDAY, JUNE 16, 2021

Key milestone dates, where to turn for help, Provider Playbook, PHP quick reference guides, webinars, Provider Directory, Help Center and Provider Ombudsman.

[Prior Approval \(PA\) Requirement for Solid Organ and Stem Cell Transplants Terminating July 1, 2021](#)

TUESDAY, JUNE 15, 2021

Effective for dates of service on or after July 1, 2021, prior approval for solid organ and stem cell transplants will no longer be required.



Spending Plan for the Implementation of NC Medicaid's Home & Community Based Services Improvements in Response to COVID-19

FRIDAY, JUNE 11, 2021

NC Medicaid is seeking input from people who work in HCBS, those who receive care and the public on how North Carolina can most effectively allocate the funds.

Electronic Visit Verification Implementation Update: Beginning of EVV Claims Adjudication, Alt EVV and Other Topics

WEDNESDAY, JUNE 09, 2021

This Bulletin contains updates on the implementation of electronic visit verification (EVV) claims adjudication, entering manual visits, alternate EVV solutions, EVV system updates, EVV implementation for Innovations and TBI Waivers administered by LME-MCOs, EVV implementation for managed care health plans, and quick help tips and resources.

Attention Providers: Failure to Update Expiring Credentials Results in Pended Claims

TUESDAY, JUNE 08, 2021

Beginning May 9, 2021, NC Medicaid initiated additional steps to ensure providers meet their contractual obligation to keep credentials current on their NCTracks provider enrollment record.

Adding Coverage for Non-Powered Negative Pressure Wound Therapy

TUESDAY, JUNE 08, 2021

Medicaid is adding codes into NCTracks to report negative pressure wound therapy utilizing disposable, non-durable medical equipment.

Reminder: Providers Required to Update Expiring Credentials (June 2, 2021)

WEDNESDAY, JUNE 02, 2021

NCTracks continues sending notifications of suspension to providers through the Provider Message Center Inbox for failure to update expiring credentials.

Prior Approval Requirement for High Tech Imaging Terminating July 1, 2021

WEDNESDAY, JUNE 02, 2021

Effective for dates of service on or after July 1, 2021, prior approval for high tech imaging services will no longer be required for North Carolina Medicaid Direct beneficiaries.

SPECIAL BULLETIN COVID-19 #166: NC Medicaid to Sunset CARES Act Funding Support for Nursing Facility Staff Testing Costs

TUESDAY, JUNE 01, 2021

NC Medicaid will sunset its CARES Act funded reimbursement of nursing facility staff COVID-19 testing in June 2021. This bulletin provides an update on processing timelines for previously submitted cases and provides additional guidance for final payments under this initiative.

Clinical Policy 1A-20, Sleep Studies and Polysomnography Services Revised Effective May 1, 2021

TUESDAY, JUNE 01, 2021

Revisions have been made to Clinical Policy 1A-20, Sleep Studies and Polysomnography Services effective May 1, 2021.