



[NC Medicaid Temporary Flexibilities due to Hurricane Ian](#)

Thursday, September 29, 2022

Flexibilities effective Sept. 29, 2022, to the NC Medicaid and NC Health Choice programs

[Important Update on NC Medicaid Tailored Plans](#)

Thursday, September 29, 2022

NCDHHS delays the implementation of Tailored Plans until April 1, 2023. Specific new services will still go live Dec. 1, 2022.

[Tailored Care Management Updates – Sept. 28, 2022](#)

Wednesday, September 28, 2022

Certified Tailored Care Management Providers Completed Readiness and Application Period Open for Round 3 Tailored Care Management Certification.

[REMINDER: Healthy Opportunities Services Available](#)

Monday, September 26, 2022

Providers can refer patients to Healthy Opportunities Pilot services

[Co-Pays Cannot be Charged to Medicaid or NC Health Choice Beneficiaries for Vaccinations Administered at a Pharmacy](#)

Monday, September 26, 2022

Certain vaccinations must be offered to Medicaid-eligible beneficiaries without a co-pay charge.

[Application Period Open for Round 3 Tailored Care Management Certification](#)

Monday, September 26, 2022

Join DHHS Sept. 29, 2022, at 3:30 p.m. for more information. Statement of intent due Nov. 10, 2022.

[SPECIAL BULLETIN COVID-19 #264: Pfizer & Moderna Bivalent COVID-19 Booster Vaccines](#)

Thursday, September 22, 2022

Pfizer & Moderna Bivalent COVID-19 booster vaccine billing and claims information

[ProAir Manufacturer Discontinuation](#)

Thursday, September 22, 2022

Ventolin® HFA will shift from Non-Preferred to Preferred on the Preferred Drug List (PDL), effective Sept. 23, 2022.

[Ensure Your Information Displays Correctly in NC's Provider Directory Tool – Provider & Health Plan Look-Up](#)

Thursday, September 22, 2022

Every page of the NCTracks provider record should be assessed for accuracy.

[Procedures for Prior Authorization of Palivizumab \(Synagis®\) for Respiratory Syncytial Virus Season 2022/2023](#)

Wednesday, September 21, 2022

Coverage season starts Oct. 1, 2022.



[ICD-10 Annual Update Reminder](#)

Tuesday, September 20, 2022

The 2023 ICD-10 update is effective Oct. 1, 2022, through Sept. 30, 2023, for provider use for dates of service within this period.

[Provider Claims Payment Issues](#)

Friday, September 16, 2022

Providers should contact the PHPs and Provider Ombudsman to resolve issues.

[NC Medicaid Managed Care Provider Update – Sept. 16, 2022](#)

Friday, September 16, 2022

Key milestones, playbook updates, verifying eligibility, provider reverification, provider records, behavioral health services transition and more

[Updates to Clinical Coverage Policy 1A-5, Child Medical Evaluation and Medical Team Conference for Child Maltreatment Policy](#)

Tuesday, September 13, 2022

Updates to Clinical Coverage Policy 1A-5 with an effective date of Sept. 2, 2022.

[Electronic Visit Verification Home Health Services Taxonomy and Bill Type Information](#)

Tuesday, September 13, 2022

Attention Standard Plans/Tailored Plans/HHA Exchange/CareBridge and Healthy Blue

[Tailored Plan Eligibility and Enrollment Updates for Aug. 1, 2022, Auto-Enrollment](#)

Thursday, September 08, 2022

Updates on Tailored Plan criteria review, eligibility criteria, enrollment and health care options, and resources for Beneficiaries and Providers.

[REMINDER: Healthy Opportunities Services Available](#)

Thursday, September 08, 2022

What services are available, in which regions, and how providers can refer patients.

[Provider Requirements related to Billing Medicaid Beneficiaries](#)

Tuesday, September 06, 2022

Providers shall not bill a NC Medicaid beneficiary for services furnished to a beneficiary who the provider has accepted as a Medicaid patient.

[Prior Approvals for Out of State Services Changes](#)

Tuesday, September 06, 2022

The adjudication of some prior approvals will be performed by GDIT Fiscal Agent Operations Reviewers instead of clinical reviewers at NC Medicaid